

OWNER'S MANUAL

2400 WATT PORTABLE POWER STATION FOR MODEL: DH-20004-01



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CONGRATULATIONS!

You have just purchased a DieHard® portable power station. Please read this manual carefully before operating the power station. Model and serial number may be found on the bottom of your portable power stat of your portable power stationion. You should record both model and serial numbers and keep them in a safe place for future use.

KEEP THIS OWNER'S MANUAL FOR REFERENCE. CUSTOMER SUPPORT AND A COPY OF THIS OWNER'S MANUAL CAN ALSO BE FOUND AT WWW.DIEHARDPOWERSTATIONS.COM/PRODUCT-SUPPORT

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A CHARGING INSTRUCTIONS

Fully charge power station before first use.

Highly recommend to charge power station when battery indicates less than 20%.

See How To Charge Power Station section of this manual for specific instructions.

IMPORTANT SAFETY INSTRUCTIONS

READ AND UNDERSTAND THIS MANUAL AND ALL INSTRUCTIONS AND LABELS ON THE PORTABLE POWER STATION BEFORE OPERATING.



WARNINGS



WARNING

Please read the following instructions for safety before use. Improper use may result in fire, property damage, personal injury, or death. DO NOT use the product with incompatible components or alter the product in any way.



WARNING

Improper use may result in fire, property damage, or personal injury. Make sure to use the product according to the following safety instructions and guidelines.



WARNING

Do not expose the product to any liquid or submerge in water. If the battery comes into contact with water, it may cause chemical decomposition of the battery. This may cause the battery to catch fire or explode.

SAFETY INSTRUCTIONS

TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK, INJURY, OR DEATH:

- Read all the instructions before using the power station.
- Use only as described in this manual.
- Do not disassemble, repair, or modify the power station or the battery.
- Do not place the power station close to or in a fire or expose it to heat. Keep out of direct sunlight.
- Do not charge, use, or store the power station in a bathroom or an area exposed to rain or moisture.
- Use and store the power station only in a clean and dry environment. Do not use and store in a dusty or wet environment.
- Do not use the power station in or near water. Do not allow rain or other moisture to fall on the power station.
- Only use the output socket to power external devices.
- Never connect the output to main power supply under any circumstances.
- Do not touch the power station or the plug-in points if your hands are wet.
- Do not connect any metallic objects to the AC input or output.
- Should fluid inside the power station come in contact with your skin or clothing, wash the affected areas with tap water. Do not rub your eyes if fluid inside the power station should get in your eyes.
- Do not dispose of the power station together with household waste.
- Do not use any inappropriate power cords.
- Do not operate or charge the device through a power system other than the rated voltage.
- Only use the power station if it is functioning correctly.
- Do not move the power station if it is recharging or in use.
- Check the power station before every use. Do not use the power station if it is damaged or broken.
- Do not use a power station that is damaged or modified. Damaged or modified batteries may exhibit unpredictable behavior, resulting in fire, explosion, or risk of injury.



WARNINGS (CONT.)

TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK, INJURY, OR DEATH:

- Do not use the power station if the power cord is damaged or broken.
- Do not use the power station if an input or output cable is damaged.
- Do not put your fingers or hands into the power station. Keep loose clothing, jewerly, etc away from openings.
- Keep the power station away from children. Do not let children use the power station.
- This portable power station is not intended for use by persons (including children) with reduced physical, reduced sensory, or reduced mental capacities, or lack of experience or knowledge, unless they have been given supervision or instruction concerning use of the power station by a person responsible for their safety.
- Keep this product away from pets.
- Do not use or store the power station in an area or environment with high temperatures.
 See operating, charging, and storage temperatures in the Technical Specifications section of this manual.
- Only charge, use, and store the power station within the temperature ranges in the Technical Specifications section of this manual.
- To reduce the risk of damage to the electric plug and cord, pull the plug rather than the cord when disconnecting the power.
- In a storm, unplug the power cord from the socket.
- Do not place the power station on its side or upside down while in use or when storing.
- Do not use accessories for other uses.
- If rust, peculiar odors, overheating, or other abnormal circumstances are observed, stop using the power station immediately and contact customer service.
- Do not disassemble the portable power station. Reassembly may result in a risk of fire or electric shock.
- The power station complies with all legal requirements for the transport of dangerous goods.
- Ensure the power station is adequately secured when transporting it in a motor vehicle.
- Switch the power station off immediately if it has accidentally fallen, was dropped, or was exposed to vibrations.
- Once the power station is fully charged, unplug the AC charging cable. Use of different cables will void the
- product's warranty and may cause damage or serious bodily injury.
- Manufacturer is not liable for any damage caused by using different brand charging cables.

WARNING - RISK OF EXPLOSIVE GASES

To reduce the risk of battery explosion, follow these instructions and those published by the battery manufacturer and manufacturer of any equipment you intend to use in the vicinity of the battery. Review cautionary marking on these products and on engines.



WARNINGS (CONT.)

PERSONAL PRECAUTIONS

- Have plenty of fresh water and soap nearby in case battery acid contacts skin, clothing, or eyes.
- Wear complete eye protection and clothing protection. Avoid touching eyes while working near the battery.
- If battery acid contacts skin or clothing, wash immediately with soap and water. If acid enters the eye, immediately flood the eye with running cold water for at least 10 minutes and get medical attention immediately.
- NEVER smoke or allow a spark or flame in the vicinity of the power station or engines.
- Be extra cautious to reduce the risk of dropping a metal tool onto the battery. It might spark or short circuit battery or other electrical parts that may cause an explosion.
- When charging the internal battery, work in a well-ventilated area and do not restrict ventilation in any way.
- Under abusive conditions, liquid may be ejected from the battery; avoid contact. If contact accidentally
 occurs on skin or clothing, wash immediately with soap and water. If liquid enters the eye, immediately
 flood the eye with running cold water for at least 10 minutes and get medical attention immediately. Liquid
 ejected from the battery may cause irritation or burns.
- Do not expose the power station to fire or excessive temperature. Exposure to fire or temperature above 265°F. may cause an explosion.

SAVE THESE INSTRUCTIONS

Please carefully read the instructions for the electric devices you are going to connect to your power station.

Product Maintenance and Storage:

- Battery life may be reduced or become nonfunctional if not adequately maintained.
- 2. Fully charge and discharge at least every three months to ensure battery life.
- 3. Do not store battery with less than 50% charge.

DieHard.

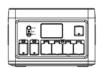
POWER AHEAD'

PRODUCT INTRODUCTION

The DieHard 2400 Watt Portable Power Station (Model: DH-20004-01) is convenient for emergency off-grid demand such as during sudden power failure, snowstorm, or hurricane. It is also a great addition for outdoor adventures, camping, tailgating, or on a worksite. With power output up to 2400W, fast charging, high capacity, and a long cycle life the DieHard 2400 Watt Portable Power Station is a reliable and durable solution for all your portable power needs.

The option of dual-power station parallel output allows up to 4800W max to power more and give you more flexibility.

PACKING LIST



Power Station



User Manual

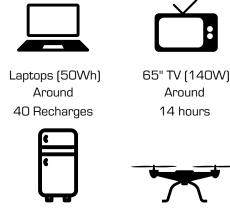


AC Charging Cable



Parallel Cable

WHAT IT POWERS



Around

5-24 hours

Refrigerator (700W) Small Drone (30Wh)

Smartphone (10Wh) Around Around 175 Recharges 60 Recharges



GoPro (5.9Wh) Around 297 Recharges



LED Light (20W) Around 87 hours

+MORE

www.diehardpowerstations.com for more info on what your power station can power

NOTE: Wattage listed for different electronic devices are examples only. All wattage, hours, and recharges are approximate. Charging times and number of recharges vary and are dependent on numerous factors.

Blender (350W)

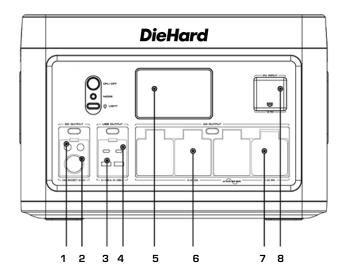
Around

5.5 hours

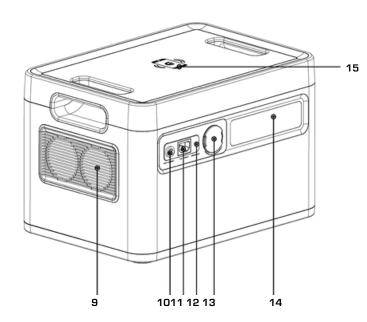
DieHard

POWER AHEAD.

PRODUCT DESCRIPTION



1.DC Output 2.Cigarette Lighter Socket Output 3.USB-A Output x 2 4.USB-C Output x 2 5.LCD Screen Display 6.AC Output 20A x 3 7.AC Output 30A x 1 8.PV Input

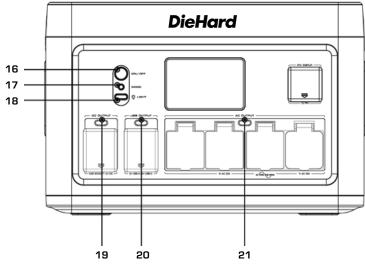


- 9. Air Intake Vent with Cooling Fan
- 10. OLP Reset
- 11. AC Input
- 12. Grounding Port
- 13. AC Parallel Interface
- 14. LED Light
- 15. Wireless Charge

NOTE: Fully charge power stations before use.



BUTTON DESCRIPTION



16. Power ON/OFF

Press the button to turn on or turn off the equipment.

Press the "Power ON/OFF" Button to turn on the Wireless Charge. Press the "Power ON/OFF" Button to shut down the output(s) when not in use.

17. MODE

The default is fast charging mode. Pressing the "MODE" button will switch to slow charging power mode - a leaf icon will show on the screen to indicate it is in slow charging power mode. The slow charge is charged at one-quarter of the maximum allowable power.

18. LED Light

Press the "Power ON/OFF" Button to turn on the power station. Press the LED Light button once for LED light; press button second time for brighter LED light; press button third time for flashing light; press button fourth time for slower flashing light; press again to turn off light.

19. DC Output

Before pressing the button to turn on DC Output, please make sure the "Power ON/OFF" is ON. To stop DC Output, press again.

20. USB Output

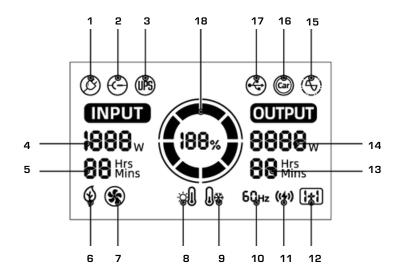
Before pressing the button to turn on USB Output, please make sure the "Power ON/OFF" is ON. To stop USB Output, press again.

21. AC Output

Before pressing the button to turn on AC Output, please make sure the "Power ON/OFF" is ON. To stop AC Output, press again.



LCD DISPLAY



1. AC Input:

When the AC charging cable is inserted, this label is displayed on the LCD.

2. DC Input:

When the DC/SOLAR PV charging cable is inserted, this label is displayed on the LCD.

3. UPS Mode:

When the power station is in the AC charging state and the AC output is turned on, the UPS mode automatically starts, and this label is displayed on the LCD.

4. Input Power:

When charging, the display displays "INPUT" and charging power.

5. Input Time:

When charging, the display shows the total remaining time to recharge the power station.

6. Quick Charge Switching:

When the AC charging mode is used, the label is displayed when the charging mode is switched to slow charge.

7. Fan Start Cooling Status:

When the fan is running, this label is displayed on the LCD.

8. High-Temperature Alarm:

When the inverter or battery pack temperature is too high, this label is displayed on the LCD.

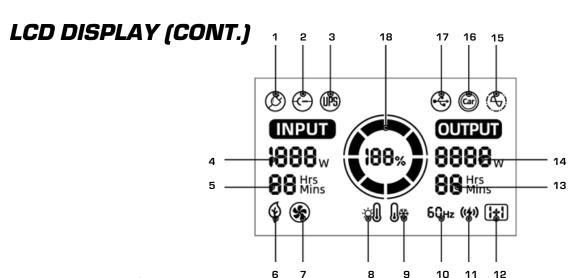
9. Low-Temperature Alarm:

When the temperature of the inverter or battery pack is too low, this label is displayed on the LCD.

10. AC Output Frequency:

When the AC switch is turned on, the display displays "OUTPUT" and the icon.





11. Wireless Charge:

When using the wireless charge output, this label is displayed on the LCD.

12. AC Parallel State:

When the AC output is synchronized, this identifier is displayed on the LCD.

13. Output Time:

In the output state, the screen displays the remaining output time.

14. Output Power:

Displays the total used power of DC output, USB-A, USB-C, and AC output.

Note that this value can be adjusted multiple times as the energy consumption of the connected devices changes. This is evident when the port is initially activated using a connected device.

15. AC Outputs:

After the AC output switch is turned on, the icon lights up and displays the total AC output power, current remaining time, and current frequency.

16. Cigarette Lighter Socket Output:

When the Cigarette Lighter Socket Output is turned on, the icon shows the DC output's total power, the current remaining time, and frequency.

17. USB Output:

When the USB output is turned on, the icon lights up and shows the total power used by the DC output, the current remaining time and frequency.

18. Battery Level Indicator:

Displays the current battery level in the form of an energy circle + percentage. When the Power On/Off button is turned on, the battery quantity is displayed. During the charging process, the energy circle is displayed dynamically.



LIST OF FAULT CODES

Fault Code	Significance	Solutions
E01	Battery overvoltage	Please disconnect the charging cable and stop charging.
E02	Battery undervoltage	Please disconnect the output and charge the power station.
E03	Inverter overheating	Please disconnect the output and wait 1-2 hours before operation.
E04	Abnormal input voltage	Please disconnect the charging cable.
E05	Abnormal grid frequency	Please disconnect the charging cable.
E06	Output voltage anomaly	Please contact customer service.
E07	AC and USB outputs are overloaded or short-circuited	Please disconnect the output and check the electrical equipment.
E08	DC output is overloaded or short-circuited	Please disconnect output.
E09	Inverter failure	Please contact customer service.
E16	Charge overload	Please disconnect the output load.

NOTE:

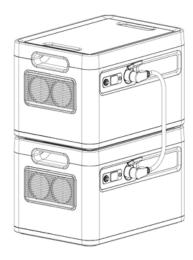


When the DC load is abnormal, the system will automatically turn off the output and will not show the fault code. Please disconnect the output and check the electrical equipment, then try again. When the USB load is abnormal, the corresponding output power will be zero, and the system will not show the fault code. Please disconnect the outputs and check the electrical equipment, then try again.



OPTIONAL PARALLEL CONNECTIONS

With two DieHard 2400 Watt Portable Power Stations you can double your power. Simple plug-and-play technology lets you easily link two together. Parallel cable included!



- 1.Turn Off the AC outputs on both power stations.
- 2.Using the parallel cable, connect the two power stations.
- 3. Turn the AC output On for both power stations.
- 4. Connect the devices you want to power.

NOTE: This feature requires a second DieHard 2400 Watt Portable Power Station sold separately.

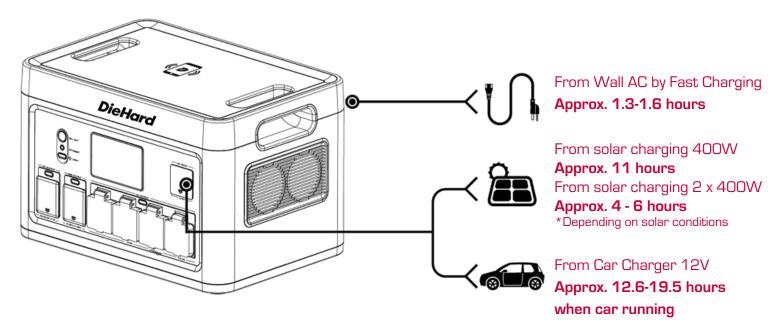


Parallel operation is not allowed when the power is less than 12%, or the battery's Voltage is less than 19.8 Volts.



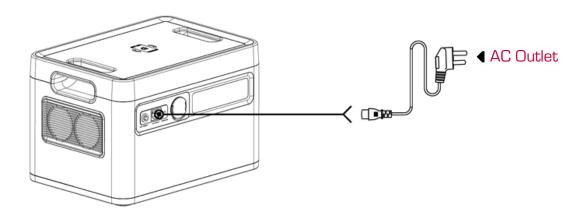
HOW TO CHARGE THE POWER STATION

Re-charging time:



AC Charging

Use the AC charging cable provided to charge the power station. It takes 1.3 to 1.6 hours to full capacity. When the LCD shows that the battery power has reached 100%, it means that the battery has been fully charged, and the input power will turn off in minutes.





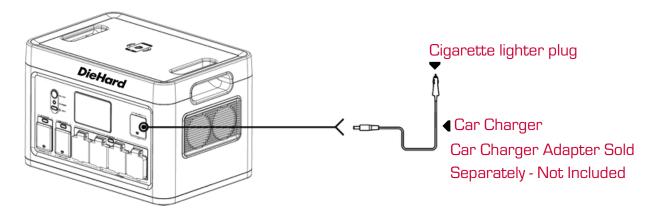
When the power station is charging, if the AC input current is more than 20A, the power station will be overloaded, a fault code "E16" will be shown on the LCD, and the output will be shut off after 10 seconds. Please disconnect the output load, then press the AC switch once to clear it.



HOW TO CHARGE THE POWER STATION (CONT.)

12V Car Charger Charging

It takes 12.6 to 19.5 hours when car running to charge fully. When the LCD shows the battery power is 100%, the battery is fully charged. (Car Charger Adapter sold separately).





Do not charge the product with the solar PV input and the car port at the same time.

Solar Panel Charging

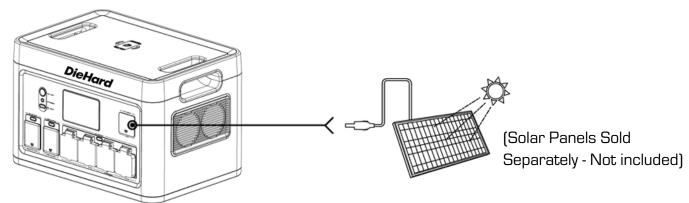
NOTE: The total open circuit voltage of solar panels after a series-parallel connection should not exceed the specified voltage. Do not charge the power station via a solar panel (or a series-parallel connection) whose voltage exceeds **DC12-75** V.

Place the solar panel in direct sunlight as much possible.

If using a DieHardSolar Panel (sold separately), plug the solar panel into the PV Input.

Supports 120 Watt, 200 Watt, 400 Watt, and 800 Watt DieHard solar panel charging. However, use with the 120 Watt or 200 Watt solar panels is not recommended due to the long charge time required.

The sunlight intensity determines the charging time.



Recharging times are approximate and can vary depending on numerous factors.



OPERATING INSTRUCTIONS

Re-charging

Use the original AC line to charge; the full charge time is about 1.6-2.5 hours. When charging, the LCD screen will be lit, the LCD display will provide real-time display data of battery charging, and the power station will display 100% when fully charged.

It is recommended to fully charge the power station every 3 months to maintain the life of the power station.

Power output/How to power and charge devices

Make sure the power station is on by pressing the Power On/Off Button.

To activate an output port, press the corresponding button. When activated, the LCD display will turn on and will display detailed information about the charging output.

If powering or charging a device via DC Output, plug the device into the DC Output. Then, press the DC Output Button to turn on the DC Output.

If powering or charging a device via AC Output, plug the device into an AC Output. Then, press the AC Output Button to turn on the AC Output.

If powering or charging a device via USB Output, plug the device into an USB Output. Then, press the USB Output Button to turn on the USB Output.

To charge a cell phone with the wireless charger, make sure power station is turned on then place the cell phone on the wireless charging icon on the top of the power station. NOTE: some phone cases may prevent the phone from charging.

The LCD screen will automatically shut down when no outputs or charging are activated.

Overload condition

If the AC and USB outputs are overloaded or short-circuited, the power station will automatically turn off the output power. The code "EO7" will be displayed on the LCD screen.

If the DC output is overloaded or short-circuited, the power station automatically turns off the output power. The code "EO8" will be displayed on the LCD screen.

Discharging

Press the "Power On/Off" button for 1 second to turn on the power station. Press the "Power On/Off" button for 3 seconds to turn off the power station. The power station uses an advanced battery management system that allows it to charge the connected device through AC or DC output or USB output.

Cooling fan

The power station is designed with an internal cooling fan to ensure the product runs within the proper temperature range. When the power station experiences a high output load, it will automatically turn on the fan. During discharging and charging, the fan may run intermittently to keep the internal temperature within the operating range. When the AC circuit is activated, the fan is likely to start to ensure normal operation.



OPERATING INSTRUCTIONS (CONT.)

Power-saving sleep mode

When there is no charging (AC input + PV) or discharging (DC + USB + AC) and only the main power switch is turned on, the power station sleeps after 5 minutes.

When USB <5W, DC <5W, and AC <25W are met simultaneously, the power station will sleep after a delay of 8 hours.

When the self-consumption of the whole power station is less than 5mA after shutting down all switches, the power station sleeps.

When any charging is connected (regardless of whether there is power), the power station does not sleep.

How to switch frequency

The power station can intelligently identify the frequency of voltage when charging, and can automatically set the frequency, so please charge before using. After plugging in the charging cable, the display will show the frequency of current grid voltage if it displays "50", it is 50Hz, if it displays "60", it is 60Hz. You can also manually set and change the voltage frequency. Before using the power station, please confirm the voltage frequency of your electrical equipment, 50 Hz or 60 Hz? Then press the "Power on/off" button for 1 seconds to turn on the power station. If "50" is displayed on the LCD, it means that the operating frequency of the power station is 50 Hz. If 60' is displayed on the LCD screen, it means 60 Hz. If the frequency displayed on the LCD display does not match the frequency of the local power grid, you must change the frequency according to the following steps:

- Press the button 'Power on/off' for 3 seconds to power off (the LCD display screen will turn off).
- Keep pressing the button 'AC on /off' with your right finger first and then press the button 'Power on/off' for 1 second with your left finger, then release both fingers off the buttons. You will see the frequency.

CLEANING, STORAGE, AND TRANSPORTING

Equipment cleaning

Please make sure that the device is disconnected from all input power and output devices. Wipe with a clean, dry, soft cotton cloth. Remove any foreign objects, dirt, or other obstructions on the vents on both sides. While cleaning foreign objects in the side vents, do not allow debris, dirt, or other blockages to enter the equipment.

Do not use corrosive cleaners or solvents.

Do not use compressed air to clean the side cooling vents, as it will cause foreign particles to enter the interior and cause a short circuit.



WARNING

Note: To avoid the risk of electric shock, do not use metal objects to clean the ports.



CLEANING, STORAGE, AND TRANSPORTING (CONT.)

NOTE: Please turn off the main power switch during transportation, or if it will not be used for an extended time. Self-consumption after switching off is less than or equal to 200µA.

Storage

If the power station will be stored for more than 1 month, please charge it to 50% capacity and keep it indoors at normal temperature, and the maximum storage time shall not exceed 6 months.

Store the product in dry environments. Do not place the power station where it may come in contact with water.

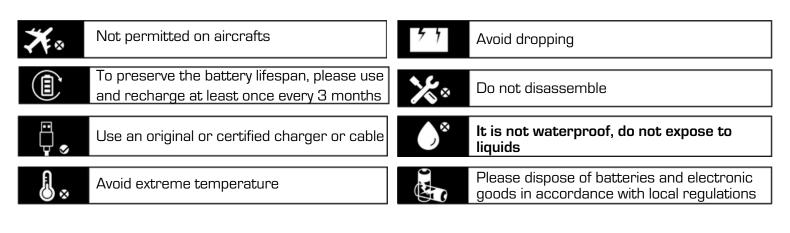
Please keep the power station away from direct sunlight.

Excessive temperature will lead to reduced service life, overheating, and fire. Extremely cold conditions below the specified storage range can also impair the performance and service life of the equipment.

Keep away from corrosive chemicals and gases.

After taking it out of storage, perform a visual inspection to ensure that the appearance of the equipment and all accessories are in working order. Check the vents on the intake and exhaust sides to make sure they are free of foreign objects.

Transportation Instructions for Dangerous Goods





This power station meets all legal requirements for the transportation of dangerous goods. The capacity of the lithium battery pack exceeds 100Wh. According to international standards, if the power station is transported by air, it must be transported in accordance with IATA standard packaging. The instructions and labeling requirements of the International Air Transport Association and related declarations must be completed.



TROUBLESHOOTING

POWER AHEAD'

The power station will not charge or operate connected devices

Check that the DC/USB/AC output ports are activated.

Check whether the connector has been inserted in the right place on the power station.

Confirm that the connected device is suitable for the power station by reviewing the output specifications in the Specifications section of this manual.

Check whether the total output power exceeds the rated output power.

Verify the watt data displayed on the LCD screen for overload condition.

Confirm the power station is charged by reviewing the battery level indicator.

Check whether the temperature of the equipment is too high.

The power station is not charging with the AC Adapter

Confirm that the AC socket on the wall and the AC charging cable are fully inserted into the AC input terminal.

Confirm that the wall plug power adapter is the one provided with the power station.

The power station cannot be charged immediately after it is discharged. Please put it aside for an hour and try again because it may enter the over-temperature protection.

The power station is not charging with the 12V Car Charger Connector (Sold Separately)

Confirm that the car charger connector is inserted fully into the DC Input.

The power station is not charging with the Solar Panel Connection

Confirm that the solar panel connector is inserted fully into correct input.

Check that the solar panels are in direct sunlight. NOTE: sunlight intensity determines charging.

CUSTOMER SUPPORT

For customer service, please visit: www.diehardpowerstations.com/product-support



MAINTENANCE

Check as needed:

- If the power station is unused regularly, please charge and discharge it every 3 months under normal temperature to keep the service life.
- · Regularly check all ports and wall chargers for debris, dirt, damage, and corrosion.
- Do not disassemble the power station.
- Do not cover the equipment with towels, clothes, or other items.
- Regularly observe the side vents for dust and foreign matter and clean them according to the cleaning procedures specified in the Equipment Cleaning section of this manual.



IMPORTANT:

Disposal/recycling: Do not put the power station and its accessories in the trash can. Items must be properly handled in accordance with local laws and regulations. For additional information, please see www.epa.gov



AFFIRM

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FCC NOTE

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- · Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirements.

The device can be used in portable exposure conditions without restriction.

FCC ID: Please see the label on product





TECHNICAL SPECIFICATIONS

General Specs			
Battery Type	Lithium Iron Phosphate		
Capacity	2048Wh, 3.2V-640000mAh		
Net Weight	57 lbs		
Product Size	16.5" x 11.5 " x 11"		
Operating Temp	14 to 104 °F (-10 to 40°C)		
Charging Temp	32 to 104 °F (0 to 40°C)		
Storage Temp	-4 to 113° F (-20 to 45° C)		
Input			
AC Charge Input Voltage	AC 100V-130V~12.5A, 60Hz		
AC Charge Input Power	AC 1500W		
Solar Charge Input	DC 12V-75V, 800W Max		
Car Charger	DC 12V/24V, 192W Max		



TECHNICAL SPECIFICATIONS (CONT.)

Output				
AC Output Voltage x 4	110V~60Hz			
Rated Output Power	2400W			
Output when parallel connected to another 2400 W DieHard power station	4800W			
Output Waveform	Pure Sine Wave			
UPS Switching Time	10 ms			
Cigarette Lighter Socket Output	12V=10A			
DC Output x 2	12V=3A (Each)			
USB-A Output x 2	5V=3A, 9V=2A, 12V=1.5A, 18W Max			
USB-C Output x 2	5V/9V/12V/15V/20V=3A, 20V=5A, 100W Max			
Wireless Charge	10W			
LED Light	5W			

WARNING: This product can expose you to chemicals including Nickel (Ni), which is known to the State of California to cause cancer, and Bisphenol A (BPA), which is known to the State of California to cause birth defects or other reproductive harm. For more information go to www.P65Warnings.ca.gov

Due to constant technology updates, product specifications and configuration changes, please refer to the actual product.



LIMITED WARRANTY

Equity Sales & Marketing, Inc., ("ESM") warrants this product. We assure the original purchaser that our products are free of defects in workmanship and materials during the applicable warranty period determined in the "Warranty Period" section below, but the exclusions set below are excluded.

This warranty is only valid in the United States and its territories.

This warranty statement sets our total and exclusive obligations of ESM. We will not assume nor authorize any person to assume for us any other liability related to the sale of our products.

Further, this warranty does not cover cosmetic damage to the product.

Warranty Period

The warranty is for 12 months for the original consumer-use purchaser from the date of purchase. For California residents, this warranty commences on the delivery date of product to the consumer, instead of the date of purchase. To determine the start date of the warranty period, a sales receipt from the first consumer purchase or other reasonable documentary proof is required.

For commercial use or rental service the warranty is 90 days from date of purchase.

Repair or Return Processing

We will repair or replace any products that cannot be operated due to defects in workmanship or materials within the applicable warranty period. If a valid claim is filed within the applicable period, we can choose:

- 1.Repair of the product; or
- 2.Replacement or exchange for products of equal value. The replacement product bears the remaining warranty period of the original product or replaces it for 90 days from the date of receipt by customer after the return, whichever is greater. The customer is responsible for the shipping cost of the return.

Exclusions

The warranty does not apply to any product modified, altered, tampered with, misused, abused, damaged by accident, damaged by acts of nature, or used for anything other than everyday consumer use as authorized in current product literature or any product purchased through an online auction house. The warranty does not apply to the battery cell unless you fully charge the battery cell within seven days after you receive the product and at least every six months thereafter.



LIMITED WARRANTY (CONT.)

This limited warranty is the sole and exclusive warranty for the ESM product. No employee, agent, dealer, or other person is authorized to alter this warranty or make other warranty on behalf of ESM.

REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY TO THE CONSUMER. WE SHALL NOT BE LIABLE FOR ANY DIRECT, INDIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT, EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW. ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE IS LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY. OUR LIABILITY UNDER ANY CIRCUMSTANCES WILL NOT EXCEED THE PURCHASE PRICE FOR THE PRODUCT FOR WHICH LIABILITY IS CLAIMED.

The foregoing obligations are in lieu of all other obligations and liabilities including negligence and state our entire exclusive liability and the customer's exclusive remedy. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Some states do not allow the exclusion or limitation of incidental or consequential damages, or allow limitations on how long an implied warranty lasts, if so, the above limitations or exclusions do not apply to you.

Customer Service

For customer service, please visit: www.diehardpowerstations.com/product-support